

Resources for Student Internet Services

COVID-19 Spring 2020

The following companies are offering free or discounted expanded internet access:

Charter Spectrum

[Charter / Spectrum](#) is offering 60 days of free broadband and Wi-Fi access to households with K-12 and/or college students who do not already have a subscription. Call 844-488-8395 to enroll. For more information click [HERE](#).

Comcast Xfinity

The company is opening their Xfinity WiFi network and providing unlimited data, including:

- Hotspots across the country will be available to anyone who needs them for free, including non-subscribers. You can find a map of hot spots [here](#). Just use “xfinitywifi” network name and launch a browser.
- Data plans will be paused for 60 days, which will give all customers unlimited data for no additional charge.
- No late disconnects or late fees for those who contact the company about not being able to pay their bill.
- [Internet Essentials](#), their broadband adoption program, is **free** to new customers

For more information click [HERE](#).

AT&T

For the next 60 days, AT&T will not terminate service for any wireless, home phone, or broadband residential or small bus customer due to inability to pay.

They will also do the following:

- Waive late payment fees.
- Keep their public Wi-Fi hotspots open for any one who needs them.
- The service will also be offering unlimited internet data and offer internet access for limited income households at \$10 a month through the [Access from AT&T](#) program.

For more details, click [HERE](#).

Sprint

Sprint has joined the Keep Americans Connected Pledge and is opening up their network to their customers and:

- Won't terminate service if customers are unable to pay due to coronavirus issues
- Waive late fees caused by economic disturbances related to the coronavirus pandemic
- By 3/17: Customers with international long-distance plans will get complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3.
- By 3/19: Customers with metered data plans will have unlimited data per month for 60 days at no extra cost
- Customers will get an extra 20GB of mobile hotspot data per month for 60 days.
- Coming soon: Customers with mobile hotspot-capable handsets without a hotspot will get 20GB per month for 60 days at no extra cost.

For more information, click [HERE](#).

Verizon Free WiFi

Verizon also took the pledge and is offering similar services:

- The company will not terminate service to any residential or small business customers because of their inability to pay bills due to disruptions caused by the coronavirus.
- Waiving late fees for those impacted by COVID-19
- Tripling data allowance for Verizon Innovative Learning schools

For more information, click [HERE](#).

T-Mobile

The wireless provider already has a majority of customers with unlimited talk, text, and data, but they're doubling down on their effort to keep their customers connected.

- All current T-Mobile and Metro by T-Mobile customers who have data plans will have unlimited smartphone data, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will get an additional 20GB of mobile hotspots/tethering service for the next 60 days. The company says this feature will be coming soon.
- Work with Lifeline partners to get customers extra free data up to 5GB per month over the next two months
- Increase data allowance for free to schools and students for the next 60 days, which means at least 20GB of data per month for each participant

For more information, click [HERE](#).